

# Group environment policy

At Centrica, our vision is to be the most trusted energy company leading the move to a low carbon economy.

We are committed to understanding, managing and reducing the environmental and ecological impacts of our activities through innovation, technology and cultural change

## We are committed to:

- **Using our resources efficiently and reducing waste**
- **Developing renewable and low-carbon energy sources, products and services**
- **Encouraging our customers to move towards a low carbon future by helping them make informed decisions about the use of our products and services**
- **Encouraging our suppliers, contractors, franchisees and business partners to pursue responsible environmental practices**
- **Taking proactive steps to reduce our own “carbon footprint” as we undertake our business activities**
- **Publishing regular performance reports and openly discussing our environmental performance with internal and external stakeholders**

This policy is a key part of Centrica’s strategy and is reviewed on a regular basis by the Centrica Executive Committee.

We will maintain comprehensive environmental management systems, in all our business activities, that are certified to ISO14001 or equivalent to ensure that we comply with environmental legislation, regulations and other applicable requirements. We will follow a process of continual improvement and communicate on our performance measures, objectives and targets to prevent pollution and reduce the environmental impact of our activities on an ongoing basis.

Details of the organisation and arrangements for executing this policy are included in our business management systems.

**Sam Laidlaw**

CEO Centrica

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